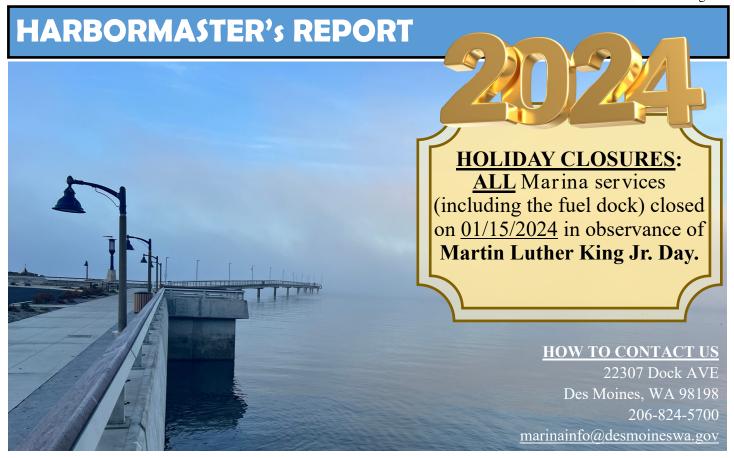


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Happy New Year and Welcome to 2024!

Welcome to our January 2024 monthly report. This monthly report is in place to keep our tenant's updated with Marina information. From important harbor updates to upcoming events. As always, we continue to encourage all of our tenants to send questions and comments about Marina redevelopment and other Marina questions, comments or concerns to; marinamasteplan@desmoineswa.gov.

As new comments come in we will update our Tenant Q&A document related to the Marina Master Plan. To review old questions feel free to visit our website. General Marina related questions should be emailed to marinainfo@desmoineswa.gov. For Marina Step redevelopment please email: marinasteps@desmoineswa.gov

Have a great January and Happy 2024 boating season!



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2024 TENANT MEETING SCHEDULE

COMING UP

Mark your calendars! Please join us at one of the following all tenant meetings in 2024. At these meetings we will review information provided in the monthly Harbormasters Report as well as allow tenant the opportunity to ask questions.

Where/Time: Guest Pavilion @ 6pm

February 07, 2024 June 5, 2024 October 9, 2024

HARBORMASTER'S REPORT

UPDATES

2024 MOORAGE RATES

As noted in the November & December Harbormaster's Report, the 2024 permanent moorage rates were approved by the City Manager. An increase of 7.4% was implemented effective January 1st 2024 to all moorage/storage accounts. Feel free to visit our website at www.desmoinesmarina.com for your new 2024 per foot rate.

L,M,N Dock Replacement

At this time there has been no movement in receiving our necessary permits to proceed with our Dock replacement project.

New City Council Leadership

On January 4, 2024, council member Traci Buxton was elected to Mayor of Des Moines and council member Harry Steinmetz was elected to Deputy Mayor.

Current Weather Prediction

At the time of this report the current weather prediction for the week of 01/07 week has freezing temperatures predicted.

Water is likely to be shut off to ALL docks.

Please ensure your tanks are filled at all times if water is needed.



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SERVICES

NW MOBILE PUMP OUT

Don't forget the Marina has a mobile pump-out vendor that arrives every other week, usually on Mondays, providing their service. To schedule your appointment visit the website.

PAPERLESS STATEMENTS

Want to go paperless? If you would like to take advantage of this please email our office and staff will get that set up for you. E-Statement Disclosure Form

marinainfo@desmoineswa.gov

HARBORMASTER'S REPORT

ANNUAL REMINDERS

Walkways/ Docks/ Piers

Marina policy and Fire Code require that all main dock walkways and finger piers between slips be kept clear of ALL obstructions. Please keep personal items stored on your vessel, on your shelf (shore-side), or taken home. Example of personal items but not limited to are: crab/shrimp pots, bins, buckets, fishing gear, boat gear, dinghy's, kayaks etc. If you do not have room for your extras to be stored on your shelf or on your boat they must be taken home. Flammable items such as propane tanks and fuel cans must be stored on/in your vessel or taken home, they cannot be stored on the dock or shelf, no exceptions. Staff will be performing a thorough sweep of all docks this winter and any items remaining on the finger piers (even at the ends) will be removed by staff after **02/01/2024**.

2024 TENANT PARKING PERMITS

The 2024 Tenant Parking Permits are <u>available!</u> Every tenant is allowed two (2) permits at no additional cost. Each additional and/or replacement for a lost or stolen permit is \$50.00 each. These parking permits allow permanent tenants to park in permit restricted spaces as well as leave a vehicle overnight for a <u>maximum</u> of 7 nights a month. Tenants and/or their guests, who receive a violation for not having a valid parking permit displayed, will NOT be voided.

How do you get your parking permit(s)? Tenants can pick them up in person during office hours or can request to have their permits mailed to their home address. Permits are not mailed unless requested. For mailed permits, a \$3.00 service fee will be billed to the account.

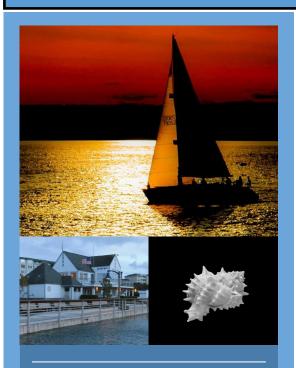
WINTER WEATHER REMINDER:

The winter weather season is upon us! Please remember to check on your vessel, before and after severe weather events (ex: high winds, excessive rain, and/or snow). If you are unable to get to your boat and would like a staff person to check on it, please email our office and we can arrange to send you a photo. For those that use water, please make sure your water systems are full as the water lines may be shut off due to freezing temperatures without notice. Water shut offs could span from a couple of days to a couple weeks.



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HARBORMASTER'S REPORT



MARINA RULES

Tenants can access current Marina Rules and Regulations on the Marina's website by clicking the 'Moorage' tab.

You can also find the monthly Harbormasters Report's and letters on our website.

Des Moines Marina Rules & Regulations

Helpful Links and Information:

As a reminder, we publish and update Marina information on our website as soon as updates are available. Below are some direct links to some of the more popular topics.

Moorage Rates | Letters to Tenants | Waitlist Updates
Harbormaster Reports | Fuel Prices | Des Moines Steps
Marina Master Plan and Project Updates
City of Des Moines Municipal Code: Harbor Code is Ch. 15
Moorage Information (Including location of Rules & Regulations and
Rates & Tariffs)

PAYMENT OPTION (REMINDER)

Monthly statements are emailed generally on the last day of the month for the upcoming month. Payments are due by the 15th of the month with late fees posted on the 20th of the month. At this time, we still do not have an online payment option that connects to our customer account system. Options for submitting a payment to account:

- 1. Paying over the phone with a debit/credit card during office hours.
- 2. Placing a credit/debit card on file. You will still need to authorize payment monthly by email or phone.
- 3. Filling out ACH paperwork for monthly auto withdrawal from a debit/checking account only. Here is that <u>form</u>. Please forward with a voided check. Any balance due on the account will be auto withdrawn between the 8th and 10th of every month.
- 4. Pay through your own online banking system. Make sure to process within the 1st week of the month as your bank will physically cut a check and mail to our bank or to our office (postal service deliveries have taken up to 10-12 business days to deliver). That way it allows for travel time and usually can guarantee payment by the 15th due date.

Tenants are recommend to review statements as they are received.